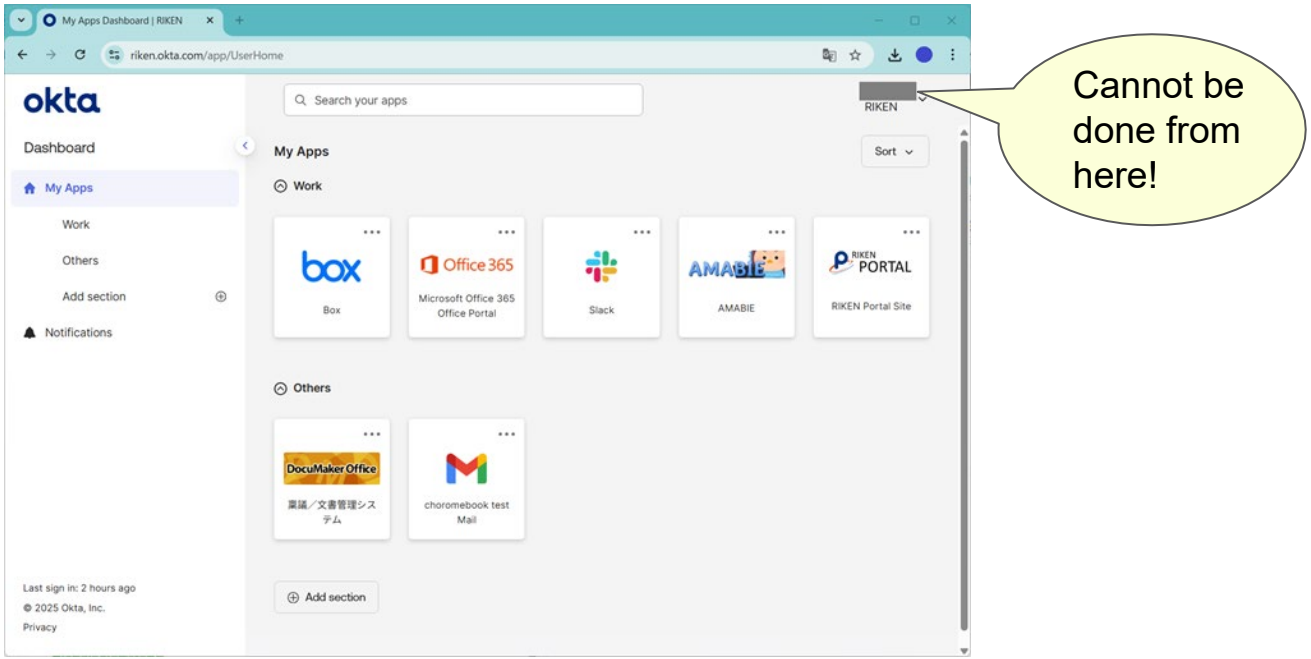
5steps! Password Reset (It only takes 5minutes)

【Confidentiality1 】

- The Okta password **cannot be reset** from the “Change LDAP Password” shown in the Okta user home “Settings”.
- An error “insufficient access rights” will appear if you try to change it.
- If you are signed into Okta, **please use a different browser or sign out of Okta.**



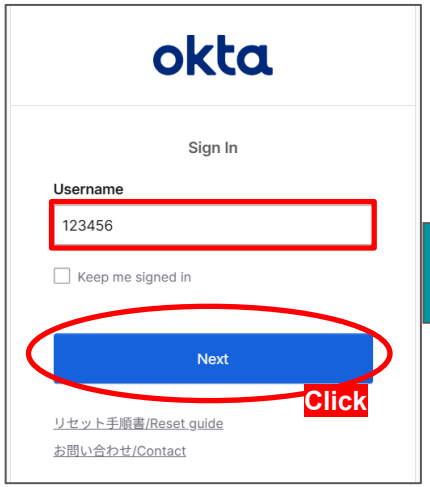
5steps! Password Reset (It only takes 5minutes)

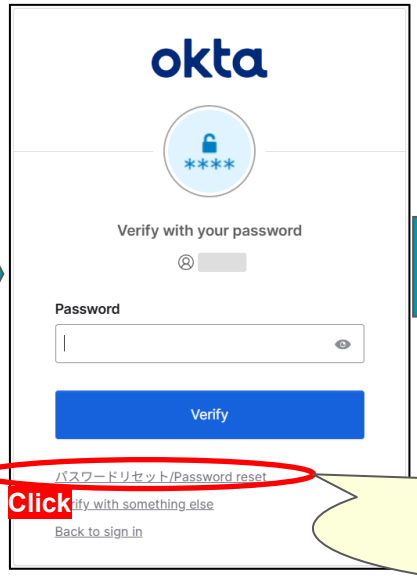
【Confidentiality1 】

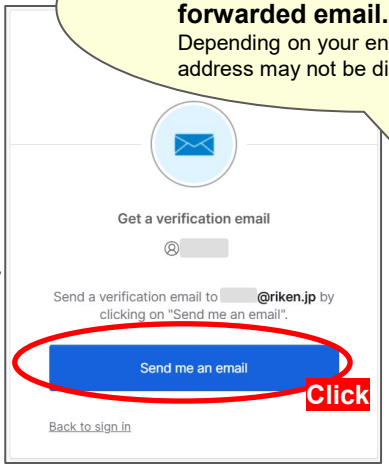
- The password reset request is located on the sign-in screen. It may be difficult to find.
- A verification email will be sent to you to confirm that it is truly your account.

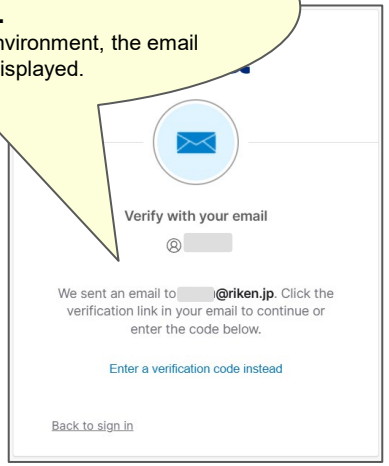
Step1 Enter your RIKEN ID → **Step2** Password reset request → **Step3** Receive an email and enter a code → **Step4** Set up a new password → **Step5** MFA (Multi-Factor Authentication)

https://riken.okta.com









RIKEN A mail xxx@a.riken.jp users should check the forwarded email.
Depending on your environment, the email address may not be displayed.

Click "パスワードリセット /Password reset"

5steps! Password Reset (It only takes 5minutes)

【Confidentiality1 】

- Open the email you received from Okta and click the “Password Reset”.
- If you receive the verification code, please go back to the screen where you just sent the email (the last screen on the previous page) and enter the verification code.

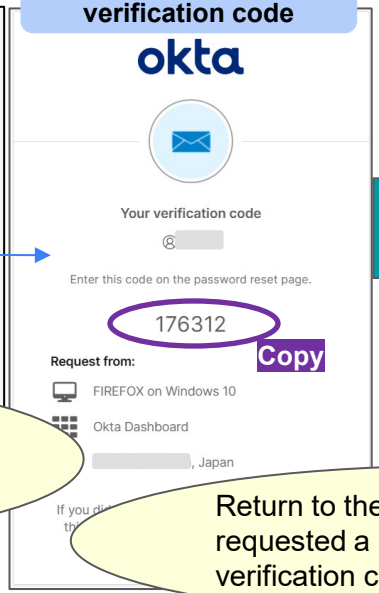
Step1 Enter your RIKEN ID → **Step2** Password reset request → **Step3** Receive an email and enter a code → **Step4** Set up a new password → **Step5** MFA (Multi-Factor Authentication)

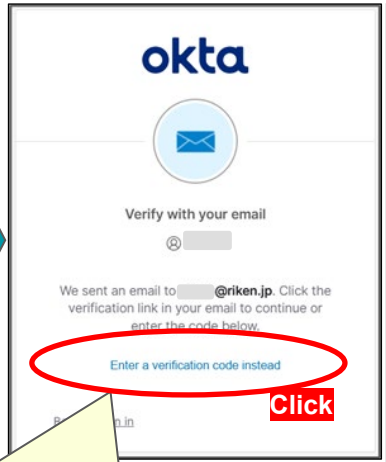
Email from Okta

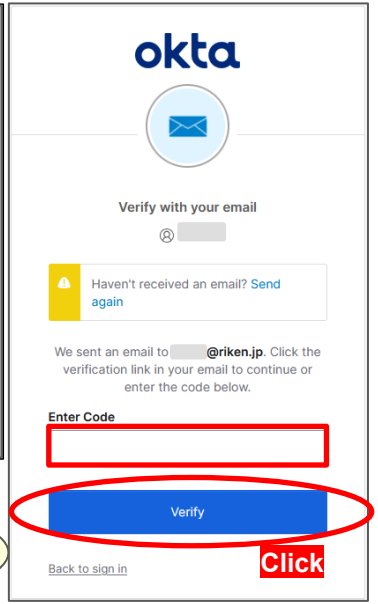


After clicking “Reset Password,” if the password input screen appears, proceed to Step 4.

If you receive the verification code







Return to the screen where you requested a reset (Step 2) and enter the verification code.

5steps! Password Reset (It only takes 5minutes)

【Confidentiality1 】

- Set a new password.
- Verify identity using multi-factor authentication (MFA).

Step1 Enter your RIKEN ID → **Step2** Password reset request → **Step3** Receive an email and enter a code → **Step4** Set up a new password → **Step5** MFA (Multi-Factor Authentication)

