Manual for Mailman List Administrators

Issued by Advanced Center for Computing and Communication, RIKEN

February 1, 2017



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1. Logging on to the list administrator screen

Log on to the list administrator screen by following these procedures.

1) Enter this URL from your Web browser. https://ml.riken.jp/mailman/admin/ [name of mailing list]/

Example: If the name of your mailing list is "mailman-test", the URL is: https://ml.riken.jp/mailman/admin/mailman-test/

2) Enter your password in the "List Administrator Password" field and click on "Let me in"





3) Once you log on, the list administrator screen will appear. From this screen you can set up the mailing list and change the settings.

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Make your changes in the followin Changes button below. G	g section, then submit them eneral Options	a using the Submit Your
Description	va	lu basic benaviors.
G	eneral list personality	nuc
The public name of this list (make case-changes only). (Details for real name)	Mailman-test	
The list administrator email addresses. Multiple administrator addresses, each on separate line is okay. (Details for owner)	mailmantest_admin@rik	ren.jp
The list moderator email addresses. Multiple moderator addresses, each on separate line is okay. (Details for moderator)	<	>
A terse phrase identifying this		~



2. Changing your password

Follow these instructions to change your password

Attention

Only one list administrator password is issued for each mailing list. If you have more than one administrator for a certain mailing list, all of them must use the same password. Therefore, when you change the password please give the new password to the other administrators.

1) On the list administrator screen, click on "Passwords".

Con	figuration Cata	aorios	Other Administrative
Con	ingulation Cate	gories	Activities
General Opt Passwords Language opt Membership N	tions] ions Management	 <u>Non-</u> <u>digest options</u> <u>Privacy options</u> <u>Bounce</u> <u>processing</u> <u>Content filtering</u> 	 <u>Tend to pending</u> <u>moderator requests</u> <u>Go to the general list</u> <u>information page</u> <u>Edit the public HTML</u> <u>pages and text files</u> <u>Go to list archives</u>
			 Logout



2) Enter your new password in the "Enter new administrator password" field and enter the same password in the "Confirm administrator password" field. Click "Submit your changes".





3. Subscribing mailing list members

In the Mailman program, individuals participating in a mailing list are called "Members". To subscribe mailing list members, follow these procedures.

1) On the list administrator screen, click on "Membership Management", then click on "Mass Subscription".

Some Mailman-test mailing list and Membership Managemen	– □ × an-test Adminis × 命☆戀怨 dministration nt Section
Configuration Categories	Other Administrative Activities
 <u>General Options</u> <u>Passwords</u> <u>Language options</u> <u>Membership Management</u> <u>Membership List</u> <u>Mass Subscription</u> <u>Mass Removal</u> <u>Content filte</u> 	 <u>Tend to pending</u> <u>moderator requests</u> <u>Go to the general list</u> <u>information page</u> <u>Edit the public</u> <u>HTML pages and</u> <u>text files</u> <u>Go to list archives</u> <u>Logout</u>
Mass Subscriptio	ons
Subscribe these users now or invite them?	• Subscribe O Invite
Send welcome messages to new subscribees?	⊙No ⊖Yes
Send notifications of new subscriptions to the list owner?	⊙No ⊖Yes
Enter one address per line below	



2) In the text box (see screen below) enter the email addresses of the members you wish to subscribe. Only enter one email address for each line of text. After entering the addresses, click on "Submit Your Changes".

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	Mass Subscriptio	ons	~~~~~	Ì
Sut	oscribe these users now or invite them?	\odot Subscribe \bigcirc Invite		
Send v	velcome messages to new subscribees?	\odot No \bigcirc Yes		
Send notifi	ications of new subscriptions to the list owner?	⊙No ⊖Yes		
Enter one addre	ss per line below			
mailmantest_n	nember@riken.jp		~	
			, ,	/
	or specify a file to upload:		参照	
Synchr	or specify a file to upload: ronize member with this file? Note that		参照	
Synchr addresses in te and upload file i	or specify a file to upload: conize member with this file? Note that extarea box is ignored if this is checked is present, while the check is ignored if	Synchronize	参照	
Synchr addresses in te and upload file i	or specify a file to upload: ronize member with this file? Note that extarea box is ignored if this is checked is present, while the check is ignored if	Synchronize	参照	
Synchr addresses in te and upload file i	or specify a file to upload: ronize member with this file? Note that extarea box is ignored if this is checked is present, while the check is ignored if there is no upload file.	□ Synchronize	参照	
Synchr addresses in te and upload file i Below, enter add notification. Incl	or specify a file to upload: ronize member with this file? Note that extarea box is ignored if this is checked is present, while the check is ignored if there is no upload file. ditional text to be added to the top of yo lude at least one blank line at the end	Synchronize	参照	
Synchi addresses in te and upload file i Below, enter add notification. Incl	or specify a file to upload: ronize member with this file? Note that extarea box is ignored if this is checked is present, while the check is ignored if there is no upload file. ditional text to be added to the top of yo lude at least one blank line at the end	Synchronize	参照	



4. Unsubscribing members (when unsubscribing a few members)

To unsubscribe a few members (i.e., to take members off the mailing list) follow these procedures. If you wish to unsubscribe all members, see "5. Unsubscribing members (when unsubscribing all members)".

1) On the list administrator screen, click on "Membership Management"

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Mailman tost mail	⊠ Ma	ailman-test	Adminis ×	w ion	242 255	
Membership Ma	ing iisi nagem	aom ient	Section	ion n		
Configuration Categori	es		Other A	Administi Activities	rative	•
 <u>General Options</u> <u>Passwords</u> Language options <u>Membership Management</u> <u>[Membership List]</u> <u>Mass Subscription</u> <u>Mass Removal</u> 	Non- digest op Privacy options Bounce processin Content f	utions : 1g filtering	• Ten mod • Go info • Edit HTI text • Go	d to pends lerator rec to the gen mation p t the publi ML pages <u>files</u> to list arcl	ing quests eral list page c and hives	
Make your changes in the following section <i>Changes</i> button below.	n, then sub	omit then	• <u>L</u> u	Submit Ye	our	
Membe	ership	List				
Find member <u>(help)</u> :				Sea	arch	
Click here to include the legend for this tak	<u>ole.</u>					-
	l me	mbers to	tal)		
unsub member address member name 1	nod hide	nomail [reason]	ack not metoo	nodupes	digest j	pla
mailmantest_member@riken.jp						5
Submit	Your Chang	les				
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2) Place a checkmark in the box to the left of the email address you wish to unsubscribe (the column titled "unsub"), and click on "Submit Your Changes."

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Configuration Categories Other Administrative Activities								
• General Options • Non- digest options • Tend to pend moderator red digest options • Language options • Privacy options • Edit the public HTML pages text files • [Membership Management • Bounce processing • Edit the public HTML pages • Mass Subscription • Content filtering • Go to list arc • Mass Removal • Content filtering • Logout						ing quests heral lis bage ic and hives	<u>t</u>	
Changes button below.	hore	hin	Tist					J
Find member (help):	Dels	ութ	List			Se	arch	
Click here to include the legend for this	table.							
		1 m	embers to	otal				
unsub member address member name	mod	hide	nomail [reason]	ack	not metoo	nodupes	digest	pla
mailmantest member@riken.jp		K						6
Subn	nit Your	Chan	ges					~
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5. Unsubscribing members (when unsubscribing all members)

To unsubscribe all members, follow these instructions.

1) On the list administrator screen, click on "Membership Management", then click on "Mass Removal".

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Mailman-test mai Membership M	ling list admi anagement	nistration ^ Section
Configuration Categor • <u>General Options</u> • <u>Passwords</u> • <u>Language options</u> • <u>Membership Management</u> • <u>Membership List</u> • <u>Mass Subscription</u> • <u>[Mass Removal]</u>	ries <u>Non-digest options</u> <u>Privacy options</u> <u>Bounce processing</u> <u>Content filtering</u> 	Other Administrative Activities • Tend to pending moderator requests • Go to the general list information page • Edit the public HTML pages and text files • Go to list archives • Logout
Make your changes in the following section <i>Changes</i> button below.	on, then submit them	using the Submit Your
Mass	Removals	
Send unsubscription acknowledgement to the user?	\odot No \bigcirc Yes	
Send notifications to the list owner?	$\odot \operatorname{No} \ \bigcirc \operatorname{Yes}$	
Enter one address per line below		
or specify a file to upload:		参照 🗸



2) Place a checkmark in the box to the left of the email address you wish to unsubscribe (the column titled "unsub"), and click on "Submit Your Changes."

- □ → https://ml.riken.jp/mailma ♀ - ▲ C ⊠ Mailman-test Adminis × ☆ ☆ ☆ • [Mass Removal] • Content filtering • Logout	× •
Make your changes in the following section, then submit them using the <i>Submit Your Changes</i> button below.	-
Mass Removals	
Send unsubscription acknowledgement to the user? \odot No \bigcirc Yes	
Send notifications to the list owner? \odot No \bigcirc Yes	
Enter one address per line below mailmantest_member@riken.jp	
or specify a file to upload: 参照 Submit Your Changes	
<u>Mailman-test</u> list run by <u>mailmantest</u> admin at riken,jp <u>Mailman-test</u> administrative interface (requires authorization) <u>Overview of all ml.riken,jp mailing lists</u>	-
version 2.1.14+j7	>



6. Registering mailing list administrators

Follow these instructions to register administrators for the mailing list.

Attention

Only one list administrator password is issued for each mailing list. If you have more than one administrator for a certain mailing list, all of them must use the same password. Therefore, when you change the password please give the new password to the other administrators.

1) On the list administrator screen, click on "General Options".

2) Enter the email addresses of the administrators you wish to register in the text box labeled "The list administrator email addresses" and click on "Submit Your Changes."





7. Deleting mailing list administrators

Follow these instructions to delete mailing list administrators.

Attention

Only one list administrator password is issued for each mailing list. If you have more than one administrator for a certain mailing list, all of them must use the same password. Therefore, when you change the password please give the new password to the other administrators.

1) On the list administrator screen, click on "General Options".

2) Delete the email addresses of the administrators you wish to delete from the text box labeled "The list administrator email addresses" and click on "Submit Your Changes."





8. Getting a list of members using email

Follow these instructions to receive a list of mailing list members by email.

1) Open the screen for writing a new email.

2) Enter the following information in the new email.

In the "To" line enter: [*mailing list name*]-request@ml.riken.jp In the "Subject" line enter: who[*list administrator password*] Do not enter any text in the body of the email.

3) In the automatically generated return email, a list of email addresses for the registered members will appear after "Results:"

<u>F</u> ile <u>E</u> dit <u>V</u> iew <u>G</u> o <u>M</u> essage Eve <u>n</u> ts and Tasks <u>T</u> ools <u>H</u> elp	
📩 Get Messages 🔻 🖉 Write 🔻 🗭 Chat 👤 Address Book 🛛 🗞 Tag 👻 🍸 Quick Filter	≡
← Reply → Forward	More 🔻
From mailman-test-owner@ml.riken.jp	
Subject The results of your email commands	12:44
To Me <@riken.jp>😭	
<pre>The results of your email command are provided below. Attached is your original message. - Results: Non-digest (regular) members: <u>mailmantest member@riken.jp</u></pre>	
- Done.	

Original message suppressed by Mailman site configuration

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9. Changing data for all mailing list members

Follow these instructions to temporarily delete all mailing list members, change data for all the members, and register the members immediately afterwards.

1) Access list of mailing list members using email (for instructions see "8. Getting a list of members using email").

2) Use the "Mass Removal" function to delete all members from the mailing list (for instructions see "5. Unsubscribing members (unsubscribing all members)").

3) After making necessary changes, use the "Mass Subscription" function to re-subscribe all the members (for instructions see "3. Subscribing mailing list members")



10. Member notifications

When members subscribe or unsubscribe, the administrators may elect to receive email notifications regarding these actions.

1) On the list administrator screen, click on "General Options".

2) Under "Notifications", change the setting for "Should administrator get notices of subscribes and unsubscribes?" and click "Submit Your Changes". If you wish to receive the notices, select "Yes" and if you do not wish to receive the notifications, select "No".

_	Notifications	~
Send monthly password reminders? (Details for send reminders)	⊙No ⊖Yes	
List-specific text prepended to new-subscriber welcome message (Details for welcome msg)		
Send welcome message to newly subscribed members? (Details for send welcome msg)	⊙No ⊖Yes	
Text sent to people leaving the list. If empty, no special text will be added to the unsubscribe message. (Edit goodbye msg)		
Send goodbye message to members when they are unsubscribed? (Edit send goodbye msg)	⊙No ⊖Yes	
Should the list moderators get immediate notice of new requests, as well as daily notices about collected ones? (Details for admin immed notify)	ONo ⊙Yes	
Should administrator get notices of subscribes and unsubscribes? (Edit admin notify mchanges)	ONo ⊙Yes	
Send mail to poster when their posting is held for approval? (Edit respond to post requests)	⊙No ⊖Yes	



11. Changing the prefix for subject line of list postings

Follow these instructions to change the prefix for the subject line (name of list or name of list and running number) of the list postings.

1) On the list administrator screen, click "General Options"

2) Change the text in the field labeled "Prefix for subject line of list postings", as follows.

If you <u>do not</u> want the list name or running number: Delete all text in the field (or leave it blank) If you want to have the list name only: Enter the desired name of mailing list in the field If you want to have the list name, plus a 5-digit running number: Enter "*mailing list name*:%05d"





12. Non-member access restrictions

Follow these instructions to set up procedures for postings sent by non-members. For example, you may choose to accept all non-member postings, hold non-member postings until they are approved by an administrator, or discard all non-member postings.

1) On the list administrator screen, click "Privacy options", then click "Sender Filters".

2) Select the appropriate item in the section labeled "Action to take for posting from non-members for which no explicit action is defined", as described below. After making your selection, click "Submit your changes".

Accept: Non-member postings are sent to all members.

Hold: Non-member postings are held and list administrators are notified. If approval is given by administrator, postings are sent to members.

Reject: Non-member postings are rejected, and the sender receives an automatically generated email informing him/her that the posting was rejected. (Not recommended. Do not use this setting.) Discard: Non-member postings are not sent to members, and are discarded.

List of non-member addresses whose postings will be automatically discarded. (Details for discard these nonmembers)	<	~
Action to take for postings from non-members for which no explicit action is defined. (Details for generic nonmember action)	○Accept ●Hold ○Reject ○Discard	
Should messages from non- members, which are automatically discarded, be forwarded to the list moderator? (Edit forward auto discards)	ONo ⊙Yes	
Text to include in any rejection notice to be sent to non- members who post to this list. This notice can include the list's owner address by %(listowner)s and replaces the internally crafted default message.		^
(<u>Edit</u> <u>nonmember rejection notice</u>)	Submit Your Changes	~



13. Managing emails on hold

The administrators will receive the following email when any emails are placed on hold.

Example 1: The "Hold" option is selected, and a non-member sends an email to the mailing list.

As list administrator, your authorization is requested for the following mailing list posting: List: <u>Mailman-test@ml.riken.jp</u> From: ****@riken.jp Subject: This is a test mail. Reason: Post by non-member to a members-only list At your convenience, visit: https://ml.riken.jp/mailman/admindb/mailman-test

to approve or deny the request.

Example 2: An email determined to be spam is sent to the mailing list.

As list administrator, your authorization is requested for the following mailing list posting:

List: Mailman-test@ml.riken.jp From: spammer@example.com Subject: This is a spam mail. Reason: Message has a suspicious header

At your convenience, visit:

https://ml.riken.jp/mailman/admindb/mailman-test

to approve or deny the request.

List administrators may approve or deny emails by using one of two methods: 1) Using the list administrator screen; 2) Entering the code given in the email addressed to the administrators.

Attention

During these approval procedures, if the administrator is not careful the email may be mistakenly discarded with no possibility of retrieval.

The list administrator screen can only be accessed from the RIKEN network. If you are at home or working outside of RIKEN, make sure that you have a VPN connection to the RIKEN network before accessing the list administrator screen.



13.1. Approving postings from the list administrator screen

1) Using your Web browser, access the URL on the notification email you received. The following screen will appear.

Administrative requests for mailing list: Mailman-test								
This page contains a summary of the current set of administrative requests requiring your approval for the <u>Mailman-test mailing list</u> . First, you will find the list of pending subscription and unsubscription requests, if any, followed by any postings being held for your approval.								
For each administrative request, please select the action to take, clicking on the Submit All Data button when finished. <u>More detailed instructions</u> are also available.								
Submit All Da Discard all messages Held Mess	ata 5 marked <i>Defer</i> ages							
From:mailmantest_men	nber@riken.jp							
Action to take on all these held messages:	Click on the message number to view the individual message, or you can view all messages from							
Defer Accept Reject Discard O O Preserve messages for the site administrator Forward messages (individually) to: mailman-test-owner@ml.riken.jp The sender is now a member of this list	[1] Subject: TEST-3 Size: 1494 bytes Post by non- Reason: member to a members-only list Received: Tue Feb 7 09:38:26 2017							
Discard all messages marked Defer Submit All Data Logout								



^

2) Select "Accept" for "Action to take on all these held messages", and click "Submit All Data".

Administrative requests for mailing list: Mailman-test

All Data button when finished. <u>More detailed inst</u> You can also <u>view the details</u> of all held postings. Submit All Da	ructions are also available.
Held Mess	ages
Action to take on all these held messages: Defer Accept Reject Discard O O O	Click on the message number to view the individual message, or you can <u>view all messages from</u> <u>mailmantest member@riken.jp</u> [1] Subject: TEST-3 Size: 1494 bytes
The sender is now a member of this list	Post by non- Reason: member to a members-only list Received: Tue Feb 7 09:38:26 2017



13.2. Approving postings by sending email

Postings may also be approved by sending the following email.

In the "To" line enter: [*mailing list name*]-request@ml.riken.jp In the "Subject" line enter: confirm [*code given in the name of the file attached to the email*] In the body of the email enter: Approved:[*mailing list administrator's password*]

In the email that you have received, you will find an attachment that gives a code after the word "Confirm". By replying to this message you will be able to complete the approval process. If you are using Thunderbird, follow the procedures shown below.

1) Double-click the attachment to the mailing list addressed to the list administrators that starts with the word "confirm.





2) After checking that an email with the following text is displayed, click "Reply".



2) Enter the following text in the body of the email and click "Reply".

Approved:[list administrator password]

Example: If the list administrator password is "abcdefg012345", enter "Approved:abcdefg012345"

3) You will receive the following email confirming that the posting was approved.

The results of your email command are provided below.

Attached is your original message.

- Results:
- Confirmation succeed (Approve)
- Done.



14. Changing frequency of notifications from list administrator

Administrators will receive email notifications when a posting is on hold and the like. When a large volume of spam emails are received, the administrators will receive a notification email for each spam email. To avoid this problem, it is possible to limit the frequency of notifications to one email per day. Instructions are given below.

1) On the list administrator screen, click "General Options".

2) In "Notifications" select "No" for "Should the list moderators get immediate notice of new requests, as well as daily notices about collected ones?".

	Notifications	^
Send monthly password reminders? (Details for send reminders)	●No ○Yes	
List-specific text prepended to new-subscriber welcome message (Details for welcome msg)		
Send welcome message to newly subscribed members? (Details for send welcome msg)	⊙No ⊖Yes	
Text sent to people leaving the list. If empty, no special text will be added to the unsubscribe message. (Edit goodbye msg)		
Send goodbye message to members when they are unsubscribed? (Edit send goodbye msg)	⊙No ⊖Yes	
Should the list moderators get immediate notice of new requests, as well as daily notices about collected ones? (Details for admin immed notify)	ONo ⊙Yes	
Should administrator get notices of subscribes and unsubscribes? (Edit admin notify mchanges)	⊙No ⊖Yes	
Send mail to poster when their posting is held for approval? (Edit respond to post requests)	⊙No ⊖Yes	



15. Setting "Reply to" header for posted email

The "Reply-To" header for posted emails may be set as shown below.

1) On the list administrator screen, click "General Options".

2) Make your selections in the field labeled "Where are replies to list messages directed?" as given below. Click "Submit Your Changes" after you make your selections.

If you click "Poster", "Reply-To" will be set to the email address of the person posting the email. If you click "This list", "Reply-To" will be set to the email address of the mailing list. If you click "Explicit address", "Reply-To" will be set to the email address that you must enter in the "Explicit

Reply-To header" field (immediately below).





16. "No mail" setting

Follow these instructions to stop emails to specific members of the mailing list.

1) On the list administrator screen, click "General Options".

2) Click "Membership List" in "Membership Management".

3) Place a checkmark in the column labeled "nomail" for the member whose emails you wish to stop, and click "Submit Your Changes".

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 <u>General Options</u> <u>Passwords</u> <u>Language options</u> <u>Membership Management</u> <u>[Membership List]</u> <u>Mass Subscription</u> <u>Mass Removal</u> 	• <u>No</u> dig • <u>Pri</u> • <u>Bc</u> • <u>Cc</u>	on- tions. tions. ounce ocessiontent	<u>ptions</u> ng filtering		• Go t info • Edit HTN • text • Go t	lerator r to the ge rmation the pub VIL page files to list ar	equests meral lis page lic es and chives	<u>st</u>
Make your changes in the following section, then submit them using the <i>Submit Your Changes</i> button below.								
Membership List Find member (help): Search								
Click here to include the legend for this table.								
unsub member address	mod	1 m	nomail	otal ack	not	nodupe	s digest	pla
member name mailmantest member@riken.jp		•						6
Submit Your Changes								
Additional Member Tasks								



17. Cancelling "No mail" setting

Follow these instructions to cancel the "No mail" setting.

1) On the list administrator screen, click "General Options".

2) Click "Membership List" in "Membership Management".

3) Remove the checkmark in the column labeled "nomail" for the member whose "No mail" setting you wish to cancel, and click "Submit Your Changes".



When "B" is displayed in the "nomail [reason]" box, Mailman has automatically stopped sending emails to the member concerned for some reason. Find the cause of the problem in order to restore distribution of posting to the member.

Possible causes are:

A) The email address of the member has changed.



- B) The email address of the member has been deleted.
- C) The security system used by the member, or the member's provider, is treating the mailing list postings as spam.
- D) The member is not able to receive email because his/her mailbox exceeds its capacity.
- E) The member has set his/her emails to be forwarded, and an error is occurring in the forwarding procedures.